

Your Energy Connection

Rocky Mount Public Utilities' Monthly Newsletter



October 2017

RMPU ELECTRIC COSTS REDUCED!

On July 1, 2017, Rocky Mount Public Utilities (RMPU) decreased its electric rates to lower utility bills. The energy charge for residential electric usage decreased by 2% from \$0.09975 per kilowatt-hour (kWh) to \$0.097077 per kWh. In addition to lowering rates, RMPU also increased the credits available through the Load Management Program to \$225 per year. Customers with all three switches save an average of \$18.75 per month!

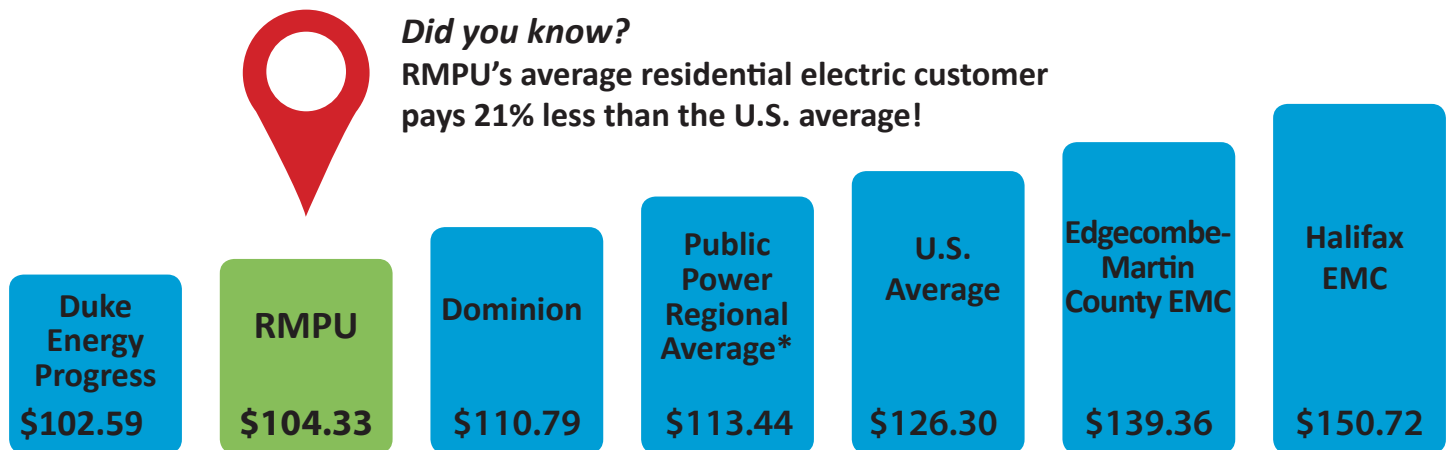
What does this mean for your electric bill?

The average residential usage for RMPU electric customers is 1,000 kWh per month. The cost of 1,000 kWh of usage for a customer enrolled in the Load Management Program* is \$104.33.

**This includes the credits for having all three Load Management switches (Water Heater, Central Air Conditioner, and Heat Strip).*

How does this compare to other utilities?

RMPU's average electric costs for residential customers are lower than most of our surrounding utilities, including investor-owned, electric cooperatives and other Public Power utilities.



**Public Power Regional Average includes Wilson, Greenville, Tarboro, Washington, New Bern, and Kinston*

Local Control Means Competitive Rates

RMPU is one of over 70 Public Power providers in North Carolina that own and operate their electric system. Being publicly-owned means our utility is owned by the customers we serve. It also means our rates are set by officials who live and work in our community. Having this "local control" of rates keeps them competitive and affordable for our customers.

RMPU's average residential electric customer pays **\$104.33 per month.**

AREA LIGHTS PROVIDE SECURITY FOR YOUR HOME OR BUSINESS

Area light rentals provide automatic dusk-to-dawn lighting for outdoor areas, private streets, private driveways and public streets outside the city of Rocky Mount. The city uses light-emitting diode (LED) fixtures for the area lights. LEDs have a longer lifespan and provide a better color rendition.

Area light rentals start at just \$5.07 per month! Additional fees may apply depending on the type of light needed. For information on pricing and installation, call (252) 467-4856.

Contact Information:

- For more information or for installation or removal of area lights, call (252) 467-4856.
- To turn area lights on or off, call (252) 972-1250.
- To report an area light or street light outage, call (252) 467-4800 (option 4).

RECYCLE HAZARDOUS WASTE ITEMS AT AMERICA RECYCLES DAY



Recycle household items safely and securely at **America Recycles Day** on Saturday, November 11, 2017 from 10 a.m. to 1 p.m. in the Golden East Crossing Mall parking lot (near the entrance to JC Penney and Dunham's Sports) located at 1100 N. Wesleyan Blvd. in Rocky Mount. For more information, call (252) 467-4960 or visit www.rockymountnc.gov/kab.

Accepted Items:

- Electronics
- Up to four boxes/bags of paper documents
- Unwanted or unused prescription drugs or medicines
- Hazardous waste materials, including paint, solvent, varnish and stain, automotive fluids, unbroken CFL bulbs, fuel waste, empty L.P. gas tanks, pesticides, cleaners and aerosol cans

Monetary donations will be accepted for Keep America Beautiful of Nash & Edgecombe Counties to help offset the cost of this shredding event. Participation is free to the public. Event sponsors are Keep America Beautiful of Nash & Edgecombe Counties, the city of Rocky Mount, Shred-It of North Carolina, American Greenz Inc. and Cummins Rocky Mount Engine Plant.

TRIVIA - ANSWER FOR A CHANCE TO WIN!

TRIVIA QUESTION: RMPU celebrates being a publicly-owned utility during what event each year?

Submit answers with your name and address to trivia@rockymountnc.gov or by calling (252) 972-1269 by Friday, November 10. Five randomly chosen customers with the correct answer will receive a reusable tote bag.

August trivia question: "Customers can earn up to \$225 in annual billing credits by signing up for what program?" Answer: Load Management



LOOSE LEAF COLLECTION

The city of Rocky Mount will collect loose leaves during the months of November and December on alternating weeks between designated north and south routes. Crews will collect leaves on the north route beginning October 30. When participating in loose leaf collection, please remember the following:

- Do not rake leaves or yard waste into the street.
- Please rake your leaves to the curb no later than Monday morning at 7 a.m. of your collection week to guarantee removal.
- Crews will pass by each house only once and not necessarily on the resident's waste collection day.

All loose leaf piles must be free of trash, sticks, limbs, bottles, cans and other debris. For more information, call (252) 467-4800 (option #6) or visit the Public Works and Water Resources page at www.rockymountnc.gov.

CONTACT US

Customer Service(252) 972-1250
 Bill payment1-866-288-7608
 Start/stop services(252) 972-1250
 Utility emergencies(252) 467-4800

CUSTOMER SERVICE HOURS

Monday-Thursday: 8:30 a.m.-7 p.m.
 Friday: 8:30 a.m.-5 p.m.

www.rockymountnc.gov/utilities

