

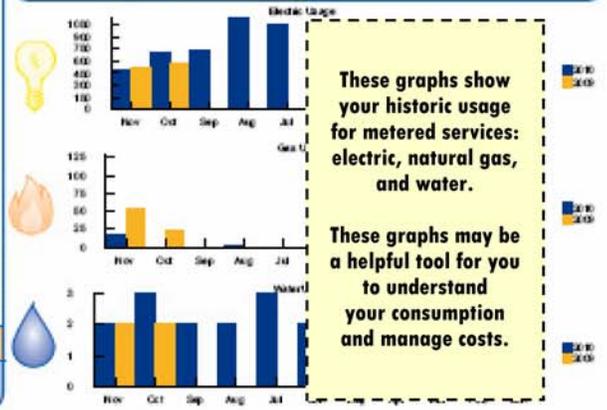
City of Rocky Mount
331 S. Franklin Street
Rocky Mount, NC 27804-5700

SAMPLE Utility Statement

Customer Name: CUSTOMER NAME
Service Address: 123 ANY STREET

Summary of Charges																			
Previous Balance	\$154.43																		
Payments	-154.43																		
<table border="1"> <thead> <tr> <th>Service</th> <th>Charges</th> </tr> </thead> <tbody> <tr> <td>Electric</td> <td>74.19</td> </tr> <tr> <td>Electric Sales Tax</td> <td>2.23</td> </tr> <tr> <td>Water</td> <td>11.00</td> </tr> <tr> <td>Wastewater</td> <td>14.00</td> </tr> <tr> <td>Stormwater</td> <td>4.25</td> </tr> <tr> <td>Refuse</td> <td>11.00</td> </tr> <tr> <td>Gas</td> <td>30.74</td> </tr> <tr> <td>Total New Charges</td> <td>147.41</td> </tr> </tbody> </table>		Service	Charges	Electric	74.19	Electric Sales Tax	2.23	Water	11.00	Wastewater	14.00	Stormwater	4.25	Refuse	11.00	Gas	30.74	Total New Charges	147.41
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<p>This section shows your charges by type of service. The charges are determined by monthly readings of your meters or a flat monthly fee for services like refuse collection or stormwater.</p>																			
<p>The line below shows the amount that is past due on your account. If you have past due charges, please contact us immediately in order to avoid disconnection.</p>																			
Past Due Charges	Subject to Disconnection \$0.00																		
Total Bill Amount	\$147.41																		

Bill Date	Customer # - Account #
11/18/2010	00161560 - 0083410
Total Due	Due Date
\$147.41	12/16/2010



Service	Meter #	Read Dates			Reading		Multiplier/ Factor	Usage		Charges
		Current	Previous	Days Billed	Current	Previous		Billed	Units	
Electric	E26020	11/15/2010	10/18/2010	28	55878	55390	1	488	KWH	74.19
Gas	G4248	11/15/2010	10/18/2010	28	2935	2918	1	17	THM	30.74
Water	W16689	11/15/2010	10/18/2010	28	1476	1474	1	2	CCF	11.00

This section shows your usage and related charges for metered services for the days between your current and previous readings.

This section contains important messages. Check this section each month for helpful tips and other information related to your utility services.

This section contains information about Budget Billing. Budget billing customers will be able to track the status of their actual charges compared to their budget billing plan. Other customers will see a reminder about how to sign up for this program.

At right is your Customer Account number. When you call us for assistance, please have this number available for quicker service. This section also shows the date your bill is due. Remember to pay by the due date in order to avoid late charges or other collection activity.

Customer # - Account #	00161560 - 0083410
Due Date	12/16/2010
Current Due	\$147.41
Past Due	\$0.00
Total Due	\$147.41
WARM Contribution \$	Amount Enclosed \$

Check if you want to contribute to W.A.R.M. and complete back.

*****AUTO**5-DIGIT ZIP
1440201 6978-U7L 1 1 1

CUSTOMER NAME
123 ANY STREET
ROCKY MOUNT, NC ZIP



This is the section you need to send back with your payment so it can be applied correctly. The total amount due includes current charges as well as any past due charges. You can choose to contribute to the WARM Program by checking the WARM Contribution box or indicating a specific amount. Be sure to complete the opposite side before returning this remittance to us.