



# ENERGY CONNECTION

April 2024

*A Monthly Newsletter for the City of Rocky Mount Customers*



*Pictured are employees in the Energy Resources Department - Electric Division*

## **City to Celebrate National Lineworker Appreciation Day**

On April 18, 2024, the city of Rocky Mount Energy Resources department is joining communities across the country in celebrating National Lineworker Appreciation Day. This day of recognition honors the contributions of lineworkers who protect public safety and work to keep the power on.

On April 10, 2013, the U.S. Senate passed a resolution recognizing April 18th as National Lineworker Appreciation Day. The resolution recognizes that lineworkers work under dangerous conditions and put their lives on the line every day with little recognition regarding the danger of their work. Lineworkers are often the first responders during storms and other catastrophic events in order to make the scene safe for other public safety heroes.

Lineworkers are the first to respond during severe weather or other emergencies that cause outages. Their work is very dangerous, and they often work long hours behind the scenes to make sure customers have reliable power. April 18th is an opportunity for our community to honor and recognize our lineworkers for all their hard work and dedication to safely maintaining the city's electric system. Energy Resources

currently employs 26 lineworkers who maintain approximately 787 miles of overhead and underground electric transmission and distribution lines.

Follow along on the Energy Resources Facebook and see the hard work that the lineworkers do for the city of Rocky Mount. Give our Facebook page a follow at [www.facebook.com/RockyMountEnergyResources](http://www.facebook.com/RockyMountEnergyResources).

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## Energy Resources to Celebrate National Arbor Day

Energy Resources will host its annual Arbor Day Tree Planting Ceremony at Monk Park located at 125 Wye Street on Friday, April 26th at 10am. Rain location is set for the South Rocky Mount Community Center at 719 Recreation Drive.

Please remember, before planting trees, North Carolina law requires you to call 811 at least three full business days before digging. For more information call 811 or visit [nc811.org](http://nc811.org).

For more information about choosing the right tree type for your property and the best location, visit the [Arbor Day Foundation](http://ArborDayFoundation).



## National Safe Digging Month

April is National Safe Digging Month. The month of April should serve as a reminder for homeowners and contractors to always call 811 before starting any project that involves digging. No matter how large or small the project, every digging job requires a call to 811.

### What is 811?

811 is the national call-before-you-dig number and is free of charge to all excavators. Individuals should contact 811 a minimum of 3 business days before starting the project. This allows time for processing the request and allowing for utility marking on the property.

### Should I call 811 if I am planting a tree or putting in a new mailbox?

Yes, you should call 811 for any job that requires digging. Many utilities are buried just a few inches below the ground. Striking a single line can disrupt service to entire neighborhood.

For more information, please visit [www.nc811.org](http://www.nc811.org) or call 811.

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**Beat the Peak  
Call Today to Discuss Load Management**



Load management is a means of controlling the amount of electricity being used at any time. When periods of peak demand occur, load management is used to reduce the demand for power and therefore lower the cost of electricity city wide. Customers who participate in the program allow Energy Resources staff to install load management switches on one or more appliances in their home.

Participation is voluntary, and customers choose which switches to have installed. By participating in the program, customers receive a credit on their electric bill depending on what type of switches are installed. There is no cost to participate in this program. Credits are issued during specific periods of time; however, appliances may be controlled in other months.

For questions or more information regarding the load management programs, please email [energyauditor@rockymountnc.gov](mailto:energyauditor@rockymountnc.gov) or call 252-467-4800.



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## Energy Savings Tip of the Month



**REMINDER -  
IT'S TIME TO CHANGE  
YOUR AIR FILTER**

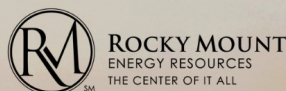


Rocky Mount Energy Resources reminds all customers to change their air filter monthly. Not only is this a cost savings tip but changing your home's air filter will increase the quality of air circulating in your home. When your air system tries to keep your home at a comfortable temperature with clogged or dirty filters, the system will have to use more energy to push air throughout the system. When your HVAC system has to work hard to circulate air, it reduces the systems efficiency and increases your overall energy cost.

Follow along with Energy Resources on Facebook, Instagram, and X (Twitter) to stay up to date on energy savings tips, outage information and more.

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**To report streetlight outages,  
please call  
(252) 467-4800 (option 2).**



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[www.rockymountnc.gov/energy-resources](https://www.rockymountnc.gov/energy-resources)



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