

Media Contact:

Jessica Blackwell
Energy Resources Communications Coordinator
(252) 972-1269
Jessica.blackwell@rockymountnc.gov

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City of Rocky Mount - Scheduled Maintenace on Electric Substation

Rocky Mount, N.C. – On Monday, April 1st at 8 a.m. until Friday, April 5th at 4 p.m., scheduled work will be occurring on the substation that supplies power to city of Rocky Mount electric customers. While unlikely, it is possible that a power outage can occur during the designated maintenance times. Customers who rely on electricity to operate life-sustaining electronic equipment, such as a respirator or dialysis machine, should inform their local EMS and fire departments of their needs in case of an emergency. Customers with life-sustaining equipment should also have emergency back-up equipment on hand or make other arrangements since immediate restoration cannot be guaranteed during this time. Should an outage occur, customers should call 252-467-4800 to report the outage.

About Rocky Mount

The city of Rocky Mount, located in the Coastal Plains of North Carolina, was incorporated in 1867 and lies in Edgecombe and Nash Counties. Rocky Mount is a two-time All-America City on the Tar River. The city was recognized as one of 10 winners nationwide of the 2020-21 Robert Wood Johnson Foundation Culture of Health Prize. Serving as the Gateway to Eastern North Carolina, the city's 875 employees serve approximately 54,000 residents daily.

The city's mission is to advance community well-being, safety and quality of life by delivering excellent public services and actively collaborating with the community toward a fulfilling and inspired future for its citizens. As a publicly owned utility, the city of Rocky Mount is committed to safe, reliable service for its customers and operates in Nash and Edgecombe counties, providing customers with electricity, natural gas, water, wastewater (sewer), refuse, recycling and/or stormwater services. To learn more, visit www.rockymountnc.gov for news and updates.