The purpose of the Southeast Rocky Mount Community Organization (SERMCO) is to mobilize residents in the community to work together in unity to promote a peaceful neighborhood.

We are residents who are proud of our neighborhood and are willing to work to make our community safe, attractive, and a desirable place to live.

**SERMCO OFFICERS**

Mary Warren, President
Shafeah M-Balia, Vice President
Naeema Muhammad, Secretary
Bernice Bynum, Treasurer

**SERMCO MEETINGS**

Second Thursday of each month
6:30 PM
Bassett Center
219 Branch Street

To join our team of citizens working in the community, contact Mary Warren at Sermco.RKY@live.com or at (252) 212-5082.

SERMCO
P.O Box 942
Rocky Mount, NC 27801

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**COMMUNITY INVOLVEMENT**

A SERMCO representative meets every month with representatives of other neighborhood organizations and the City’s Human Relations Department staff. These representatives discuss matters of common concern and receive information about programs and events of interest to the community.

If you have a concern or comment, please share it with your neighborhood president.

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**Southeast Rocky Mount Neighborhood**

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**Public Safety Neighborhood Beautification Community Information**
**Utility Information**

Call **467-4800** to report:
- an electrical power outage
- a gas, electrical, or water or sewer emergency, including a gas leak
- gas, electric, or water and sewer service calls
- a street light out
- garbage or street side pick-up

To speak to customer service about your utility bill, call **972-1250**.

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**Operation Alarm Rocky Mount**

The Rocky Mount Fire Department provides smoke detectors FREE of charge to anyone in the City of Rocky Mount who needs one. Call **972-1376 for more information**.

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**Safety Tips**

Never hide house keys under the doormat or a rock that is near your door. Most burglars know this trick.

Make sure the police are aware of any suspicious activities you observe throughout the neighborhood, no matter how small you think they are.

Become familiar with your neighborhood and introduce yourself to your neighbors.

Fire Arms are dangerous. Always report any incidents involving weapons.

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**Who to Call:**

**CALL 911 for any Police, Fire, or Medical Emergency!**

Teach children to know how & when to dial 911.

- **Suspicious Activity or Non-emergencies 972-1411**
  Call the police immediately if you see anything suspicious in your neighborhood! Report non-emergency matters to the Rocky Mount Police Department anytime of the day or night at 972-1411.

- **Stray Animals 972-1390**
  The City’s “leash law” requires dog owners to keep dogs on a leash or on their own property. Call this number to report loose animals. After working hours, call 972-1411.

- **Crimestoppers 977-1111**
  Crime Stoppers is a recorded crime tip line created to help solve and prevent crimes. Callers do not have to give their name.

- **Dumped Furniture 467-4950**
  The City will collect discarded furniture, mattresses, and appliances at the curb. Call this number to tell Public Works crews that you have something that needs to be collected.

- **Loose Leaf Collection 467-4906**
  Loose leaf collection occurs in the months of November, December and March. Call this number for collection schedules or more information.

- **Recycling & Garbage 467-4950**
  Learn what you can recycle in your curbside bin, and help keep recyclable materials out of the landfill. You can recycle newspapers, magazines, glass, plastic, and much more! Call this number to learn more.

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**How to Report Suspicious Activity:**

Give the address or a description of the location you are calling about.

Give a detailed description of the event or suspect. This is important because it helps the police know how best to respond.

Report any suspicious activities or possible crime tips to Twin County Crimestoppers at 977-1111. You do not need to give your name or address.

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**Additional Numbers**

- Missed Trash Collection 467-4950
- File Police Report 972-1443
- Criminal Investigations 972-1450
- Fire Department 972-1498

**Community Code 467-4955**

- Abandoned Vehicles
- Overgrown Weeds
- Rundown Houses
- Rats & Mosquitoes

**Parks & Recreation 972-1151**

- Senior Center 972-1152
- Children’s Museum 972-1167
- Arts Center 972-1163
- BTW Community Center 467-4925
- South Rocky Mount CC 972-1169
- City Cemeteries 972-1158
- Parks Maintenance 467-4922

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www.rockymountnc.gov