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FOR IMMEDIATE RELEASE

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Business Services Call Center to operate with new hours

Rocky Mount, N.C. – Effective the week of Monday, March 15, the Business Services Call Center will begin offering services on Friday. The new hours for operation will be Monday through Friday from 8:30 a.m. until 5 p.m., as opposed to Monday through Thursday. Customers may still call 252-972-1250 during operating hours.

About Rocky Mount: The city of Rocky Mount, located in the Coastal Plains of North Carolina, was incorporated in 1867 and lies in Edgecombe and Nash Counties. Rocky Mount is a two-time All-America City on the Tar River. Serving as the Gateway to Eastern North Carolina, the city's 875 employees serve approximately 58,000 residents daily.

The city's mission is to advance community well-being, safety and quality of life by delivering excellent public services and actively collaborating with the community towards a fulfilling and inspired future for its citizens. As a publicly-owned utility, the city of Rocky Mount is committed to safe, reliable service for its customers and operates in Nash and Edgecombe counties, providing customers with electricity, natural gas, water, wastewater (sewer), refuse, recycling and/or stormwater services. To learn more, visit www.rockymountnc.gov for news and updates.

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