



Media Contact:

Amy Blanton

Energy Resources Communications Coordinator

(252) 972-1269

amy.blanton@rockymountnc.gov

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City resumes energy audit program

Rocky Mount, N.C. – The city of Rocky Mount has resumed the in-person energy audit program for residential customers.

“The energy audit program is a great resource for the city’s customers,” says Chris Beschler, director of Energy Resources. “Energy audits help customers learn ways they can reduce their energy usage, which can help lower utility bills. Customers can often reduce their energy usage by making simple changes in their home, such as adjusting the thermostat. Energy audits help by making customers aware of these changes.”

To protect the health of customers and employees, the energy auditors will maintain COVID-19 protocol by wearing face coverings and maintaining social distancing during the in-person energy audits.

Energy audits are free for all city of Rocky Mount customers. The audit includes a walk-through of the home, including the attic, crawl space and interior of the home. The auditors look for ways the customer can save on electric, natural gas, water and sewer costs. The findings and recommendations are documented in a report that is mailed to the customer after the audit. Customers also receive a complimentary Energy Kit that includes three light-emitting diode (LED) bulbs, an air filter whistle, a digital thermometer, self-stick weather stripping, and leak detector dye tablets.

Energy audit appointments are available on Tuesdays and Thursdays at 9 a.m., 10:30 a.m., 1 p.m. and 2:30 p.m. Residential customers may sign up for an energy audit by calling the Energy Resources Dispatch office at 252-467-4800.

Through a partnership with ElectriCities of North Carolina, Inc., the city also provides a commercial and industrial energy audit program. This program identifies energy saving opportunities by analyzing existing facilities and making recommendations for energy efficient practices and technology. Commercial customers interested in scheduling an energy audit may call the city’s key accounts representative at 252-972-1220.

About Rocky Mount

The city of Rocky Mount, located in the Coastal Plains of North Carolina, was incorporated in 1867 and lies in Edgecombe and Nash Counties. Rocky Mount is a two-time All-America City on the Tar River. Serving as the Gateway to Eastern North Carolina, the city's 875 employees serve approximately 58,000 residents daily.

The city's mission is to advance community well-being, safety and quality of life by delivering excellent public services and actively collaborating with the community toward a fulfilling and inspired future for its citizens. As a publicly owned utility, the city of Rocky Mount is committed to safe, reliable service for its customers and operates in Nash and Edgecombe counties, providing customers with electricity, natural gas, water, wastewater (sewer), refuse, recycling and/or stormwater services. To learn more, visit www.rockymountnc.gov for news and updates.

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